

USEFUL INFORMATION WHEN TRAVELING TO ROME

Emergency Telephone Numbers in Rome

1. The following numbers may be useful in case of emergency outside FAO Headquarters:

- Medical Emergencies 118
- General Emergencies 113
- Fire 115
- Ambulance 118
- City Physician on Call (*Medico di Guardia*) 06-58201030

Protecting Valuables

2. Participants are advised to carry their valuables in a safe place, especially on public transport. There might be pickpockets on the street, the underground and on buses and trams. Once Participants have checked into their hotels, it is advisable to leave important documents such as passports in the hotel safe and to carry a photocopy. Identity cards, keepsakes and anything else not needed in the city are best left at the hotel or place of residence.

Local Transportation

3. FAO does not provide cars for delegates. Delegates requiring transportation can make their own arrangements with local car hire firms.

Car Rental

4. Some car rental companies have offices at both Ciampino and Fiumicino Airports (open from Monday to Sunday, 09.00 hours to 18.30 hours).

- Avis: Fiumicino Airport, Ciampino Airport, Termini Station and eleven offices in town. Information: Tel. 199-100-133 Bookings: Tel. (06)-419-99.
- Eurodollar: Fiumicino Airport, Ciampino Airport and five offices in town. Bookings: Tel. (06)-228-1111.
- Europcar: Fiumicino Airport, Ciampino Airport, Termini Station and eight offices in town. Bookings: Milan Tel. (02)-703-99700.
- Hertz: Fiumicino Airport, Ciampino Airport, Termini Station and four offices in town. Bookings: Tel. 199-112211.
- Maggiore: Fiumicino Airport, Ciampino Airport, Termini Station and five offices in town. Bookings: Tel. 848-867067.

Taxis

6. Participants are advised to use only licensed taxis with meters. Surcharge fares are applied for baggage, night runs, Sundays and holidays. The Main Reception (Ground Floor, Building A) will assist participants to request taxis.

7 Fixed fares (inclusive of all extra charges) are set for journeys to/from airports as follows:

- From Fiumicino Airport to City Centre and vice versa: EUR 48.00
- From Fiumicino Airport to Ciampino Airport and vice versa: EUR 50.00
- From Fiumicino Airport to Tiburtina Station and vice versa: EUR 55.00
- From Fiumicino Airport to Ostiense Station and vice versa: EUR 45.00
- From Ciampino Airport to City Centre and vice versa: EUR 30.00.

Taxi license holders are obliged to issue receipts of payment.

7. Participants can also call Radio Taxi Service (Tel. 06-3570 or 06-4994). Upon calling, the taxi company operator will ask for the caller's telephone number and will give the caller the taxi's identification number (which will be marked on both sides of the car), as well as the estimated time it will take to reach the caller.

Public Transportation

8. Tickets for public transport should be purchased in advance and are available from underground stations, tobacco shops and newspaper kiosks as well as from the Newsstand at FAO Headquarters (Ground Floor, Building B, across from the *Banca Intesa San Paolo*).

9. Tickets cost 1,5 EUR, and may be used once for underground transport and unlimited bus/tram travel within the ticket validation time of 100 minutes. Tickets are validated upon entering bus/tram or at the point of entrance to the Metro. Day tickets valid for the entire bus/tram and metro network can also be purchased.

Buses/Trams

10. The public buses in Rome are managed by the *Azienda per i Trasporti Autoferrotranviari del Comune di Roma* (ATAC). Access onto buses/trams is both from the rear and front doors. Tickets should be purchased in advance and immediately validated in one of the machines in the bus or tram. Bus/tram stops can be distinguished by a yellow or green metal post.

11. For further information on public transportation in Rome (including the routes and schedules of buses and trams), please call: 06-469-54444 or consult the [ATAC website](#).

Underground (Metro)

12. There are two underground lines in Rome: Line A and Line B. The stops are marked by a red and white "M" sign. Termini Station is the only Metro station where the two lines intersect. The Metro stop for FAO is Circo Massimo (Line B). Tickets must be purchased before boarding.

Shopping

13. Shops in Italy are usually open from 09.00 hours to 13.00 hours and from 15.30 hours to 19.30 hours, except on Sundays and Monday mornings. However, many of the shops in the downtown area also remain open during the lunch break.

Credit Cards

14. Internationally-recognized travellers' cheques and credit cards are accepted in hotels, major shops and restaurants.